



Hot deploying low-latency services for 24/7 operation

Martin Thompson - @mjpt777

Who would like to release software more often?

Do you need scheduled downtime to release?

Downtime Cost \$5600 per minute average \$2000 - \$9000 per minute range

- Gartner & Avaya (2014)

Downtime Cost Average \$9000 per minute

- Ponemon Institute (2016)

How often do you security patch?

Are you renting servers?

Quality Matters

NFRs (Non-Functional Requirements)

NFRs



Wat!





1. Pervasive Devices



1. Pervasive Devices

2. Globalisation



- 1. Pervasive Devices
- 2. Globalisation
- 3. Competition

Uptime

Does it include scheduled maintenance?

1. MTBF - (Mean Time Between Failures)

MTBF - (Mean Time Between Failures) MTTR - (Mean Time To Recovery)

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- 2. MTTR (Mean Time To Recovery)
- 3. RTO (Recovery Time Objective)

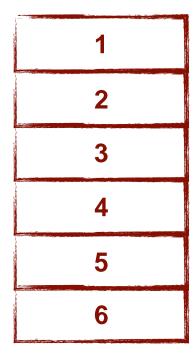
- 1. MTBF (Mean Time Between Failures)
- 2. MTTR (Mean Time To Recovery)
- 3. RTO (Recovery Time Objective)
- 4. RPO (Recovery Point Objective)

Why we cannot have nice things?

State!

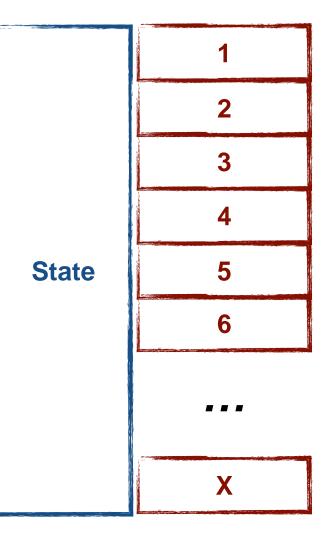
It's always the state

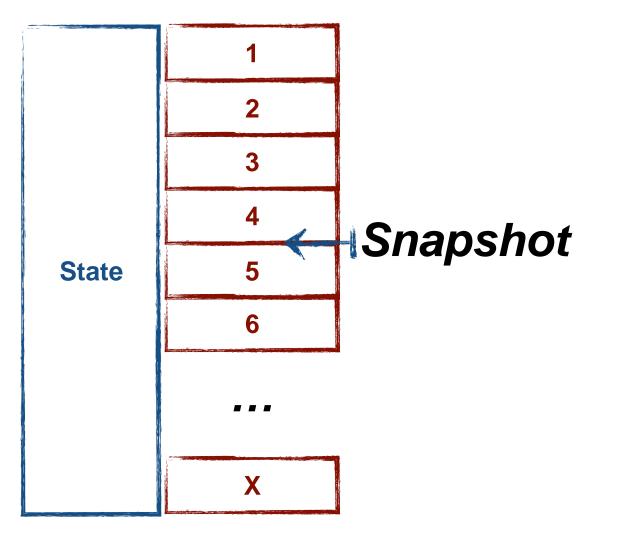
Replicated State Machines

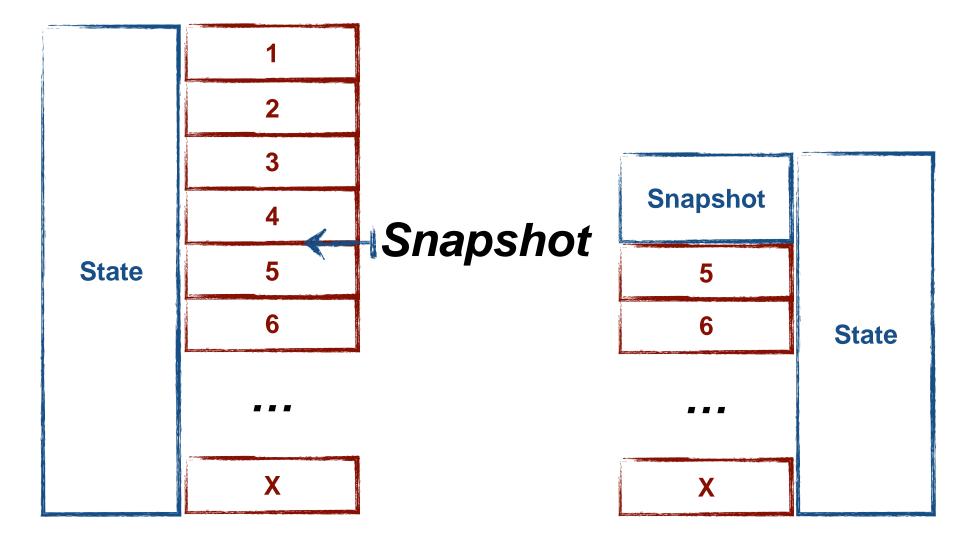


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Replicate log of inputs

Consensus & Fault Tolerance

In low-latency systems you need low-latency fault tolerance

Rolling Upgrades

The "easy" bit – upgrading/patching a platform

Node Recovery = Load Snapshot + Log Replay

How to maintain low-latency?

Are 3 nodes enough?

What platform support is needed for hot upgrade?

What about my services?

We want to be releasing often

Only react to what you know

Version your messages

Version your session protocols

Version your feature flags

Once something is out there it can never be taken back

Be strict with encapsulation

Handover/resumption protocols

Disaster Recovery

Thermal Events

RPO

RTO/MTTR

Warm Standby Nodes

What helps at extremes?

Multicast

Async all the things!

Background long running tasks

Version version version!

Aeron

https://aeron.io/

https://github.com/real-logic/aeron